

Person Specification: Community Wellbeing Practitioner

Criteria	Essential	Desirable
Education & qualifications	<ul style="list-style-type: none"> • A Level or Level 3 (previously NVQ3) in health or social care, psychology, counselling or equivalent experience. • Evidence of ongoing Continuing Professional Development with relevance to this post. 	<ul style="list-style-type: none"> • A qualification in training or teaching adults
Experience	<ul style="list-style-type: none"> • At least two-year's experience of working with people with mental health and/or substance misuse problems • Experience of offering advice, guidance and signposting • Experience in assessing client need, including risk assessment, safeguarding and identifying appropriate support to meet that need • Experience of supporting groups • Experience of working to recovery principles • Experience of managing professional boundaries • Experience of promoting events or activities 	<ul style="list-style-type: none"> • Experience of the effects of mental distress – either personal or supporting someone else
Skills and abilities	<ul style="list-style-type: none"> • Good listening and interpersonal skills and the ability to communicate well with a wide range of people • Effective written communication, including reports and case notes • Able to remain calm and deal sensitively with distress and unpredictability, as well as managing conflict effectively • The ability to conduct client assessments and to work ethically, safely and effectively with a range of client issues • The ability to prioritise and manage time and resources • The ability to co-deliver training and lead group activities 	<ul style="list-style-type: none"> • Able to communicate in Welsh

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- The ability to use Office applications

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| Knowledge | <ul style="list-style-type: none"> • Understanding and awareness of the needs and concerns of people with mental health problems • An understanding of health and safety and risk management issues and procedures in a social care setting • A working understanding of the law and procedures for the protection of vulnerable adults | <ul style="list-style-type: none"> • Knowledge of mental health and community support services/organisations in Flintshire |
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| Personal qualities & value systems | <ul style="list-style-type: none"> • A person-centred approach with non-judgemental attitude • Committed to promoting social inclusion and challenging discrimination, with a good knowledge of equality issues related to mental health • A self-starter with creativity, enthusiasm and flexibility • Positive about working as part of a multi-agency team • Values and respects clients and maintains confidentiality • Able and willing to embrace Mind's mission and values |
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| Other | <ul style="list-style-type: none"> • Hold a current full driving licence valid in the UK with access to suitable transport. This requirement will be waived in the case of an applicant whose disability prohibits driving, but who is able to organise suitable alternative arrangements • This post will involve rota-based Saturday work and occasional evenings as required |
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